

INFORMATION DISCLOSURE
CITATION

ATTY. DOCKET NO.

SERIAL NO.

723-835

09/509,021

APPLICANT

JUNGER

FILING DATE

GROUP

March 17, 2000

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
(12)	4,414,467	11/1983	GOULD et al.			
	4,458,802	7/1984	MACIVER et al.			
	4,598,810	7/1986	SHORE et al.			
	4,668,150	5/1987	BLUMBERG			
	4,734,005	3/1988	BLUMBERG			
	4,789,054	12/1988	SHORE et al.			
	4,803,348	2/1989	LOHREY et al.			
	4,814,592	3/1989	BRADT et al.			
	4,839,505	6/1989	BRADT et al.			
	4,858,743	8/1989	PARASKEVAKOS et al.			
	4,866,661	9/1989	DE PRINS			
	4,871,054	10/1989	MURRAY			
	4,884,212	11/1989	STUTSMAN			
	4,893,705	1/1990	BROWN			
	4,896,024	1/1990	MORELLO et al.			
	4,903,815	2/1990	HIRSCHFELD et al.			
	4,967,906	11/1990	MORELLO et al.			
	4,997,076	3/1991	HIRSCHFELD et al.			
	5,007,518	4/1991	CROOKS et al.			
	5,020,958	6/1991	TUTTOBENE			
	5,028,766	7/1991	SHAH			
	5,042,686	8/1991	STUCKI			
	5,133,441	7/1992	BROWN			
	5,139,384	8/1992	TUTTOBENE			
	5,143,193	9/1992	GERACI			
(12)	5,273,183	12/1993	TUTTOBENE			

FOREIGN PATENT DOCUMENTS

DOCUMENT	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
3 315 724	10/1984	GERMANY			Abstract
0 191 636	8/1986	EPO			
2 203 879	10/1988	GREAT BRITAIN			
2 209 157	5/1989	GREAT BRITAIN			
2 209 158	5/1989	GREAT BRITAIN			
87/00948	2/1987	WIPO			
88/02524	4/1988	WIPO			
88/06771	9/1988	WIPO			

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

*Examiner

Date Considered

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

**INFORMATION DISCLOSURE
CITATION**

ATTY. DOCKET NO.

SERIAL NO.

723-835

09/509,021

APPLICANT

JUNGER

FILING DATE

GROUP

August 25, 2000

2768

(Use several sheets if necessary)

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	4,750,119	06/1988	Cohen et al.			
	5,478,990	12/1995	Montanari et al.			
	5,521,815	05/1996	Rose, Jr.			
	5,537,314	07/1996	Kanter			
	5,541,394	07/1996	Kouchi et al.			
	5,799,285	08/1998	Klingman			
	5,804,803	09/1998	Cragun et al.			
	5,857,175	01/1999	Day et al.			
	5,918,214	06/1999	Perkowski			
	5,950,173	09/1999	Perkowski			
	5,984,508	11/1999	Hurley			
	6,014,635	01/2000	Harris et al.			
	6,029,139	02/2000	Cunningham et al.			
	6,029,141	02/2000	Bezos et al.			
	6,049,778	04/2000	Walker et al.			
	6,055,511	04/2000	Luebbering et al.			
	6,064,979	05/2000	Perkowski			
	6,085,167	07/2000	Iguchi			
	6,105,001	08/2000	Masi et al.			
	6,119,099	09/2000	Walker et al.			
	6,119,164	09/2000	Basche			
	6,134,533	10/2000	Shell			
	6,148,249	11/2000	Newman			
	6,154,738	11/2000	Call			
	6,219,652	04/2001	Carter et al.			
	6,222,914	04/2001	McMullin			

FOREIGN PATENT DOCUMENTS

DOCUMENT	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent pages, etc.)

*Examiner

Date Considered

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.



**INFORMATION DISCLOSURE
CITATION**

ATTY. DOCKET NO.

SERIAL NO.

723-835

09/509,021

APPLICANT

JUNGER

FILING DATE

GROUP

August 25, 2000

2768

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent pages, etc.)

[illegible]

*Examiner

Date Considered

Examiner: Initial if reference considered; whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

Form PTO-FB-A820 (Also PTO-1449)

INFORMATION DISCLOSURE
CITATION

ATTY. DOCKET NO.

SERIAL NO.

723-835

09/509,021

APPLICANT

JUNGER

FILING DATE

August 25, 2000

GROUP

2768

U.S. PATENT DOCUMENTS

Technology Center 2100

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
(H)	4,563,739	01/1986	Gerpheide et al.	364	403	
	4,812,629	03/1989	O'Neil et al.	235	383	
	4,984,155	01/1991	Geier et al.	364	401	
	5,216,612	06/1993	Cornett et al.	364	468	
	5,256,863	10/1993	Ferguson et al.	235	383	
	5,257,741	11/1993	Rode et al.	241	24	
	5,311,424	05/1994	Mukherjee et al.	364	401	
	5,375,240	12/1994	Grundy	395	700	
	5,520,990	05/1996	Rotermund	428	195	
	5,671,279	09/1997	Elgamal	380	23	
(H)	5,895,453	04/1999	Cook	705	22	

FOREIGN PATENT DOCUMENTS

DOCUMENT	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO
0 845 749	06/1998	EPO			
0862154	09/1998	EPO			
11066176	03/1999	JP			Abstract

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent pages, etc.)

(H)	PR Newswire, "Escada Offers A Garden Variety For Spring", PR Newswire Association, Inc., March 10, 1994, 2 pages.
	Automotive News, "Reynolds, ADP differ on superhighway progress", Crain Communications, Inc., April 11, 1994, 3 pages.
	Computer Reseller News, "CASE STUDY; Tapping The Channel's 'Best In Class' ", CMP Publications, Inc., January 30, 1995, 2 pages.
	Rigney, "User Migrates to Windows NT", InternetWeek, CMP Publications, Inc., January 10, 1994, 2 pages.
	Business Wire, "Multimillion-dollar Health-care Products", Business Wire, Inc., December 15, 1993, 2 pages.
	Margulis, "Reclaim: an efficient way to handle damaged products", U.S. Distribution Journal, BMT Publications Inc., March 15, 1992, 7 pages.
	Jiji Press Ticker Service, "MITI WORKING OUT BUSINESS PRACTICE GUIDELINES", Jiji Press Ltd., April 20, 1990, 1 page.
	Jiji Press Ticker Service, "JCCI ISSUES BOOKLET TO EXPLAIN DISTRIBUTION", Jiji Press Ltd., July 20, 1989, 1 page.
	Business Wire, "Aztech Labs Inc. is Chosen as Business Depot's 'Vendor of the Year'; Canadian Company Honors Multimedia Hardware Manufacturer as Number One in Computer Category", Business Wire, Inc., May 6, 1996, 2 pages.
(H)	LaPlante, "Rugby Darby: From proprietary host to a distributed LAN-based architecture in 2 years", InfoWorld, InfoWorld Media Group, November 15, 1993, 4 pages.

*Examiner

Date Considered

6/8/07

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

INFORMATION DISCLOSURE
CITATION

ATTY. DOCKET NO.

SERIAL NO.

723-835

09/509,021

APPLICANT

JUNGER

FILING DATE

August 25, 2000

GROUP

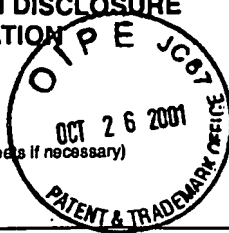
2768

RECEIVED

OCT 30 2001

Technology Center 2100

(Use several sheets if necessary)



OTHER DOCUMENTS (Including Author, Title, Date, Pertinent pages, etc.)

Hw	Witt et al., "Distribution: a differentiator in 2000", Material Handling Engineering, Penton Publishing Inc., October 1995, 15 pages.
	Grotta, "Return to vendor: the right way to make mail-order returns", PC Sources, Information Access Company, a Thomson Corporation Company, ASAP Coastal Associates Publishing L.P., February 1992, 10 pages.
	Consumer Electronics, Warren Publishing, Inc., Consumer Electronics Personals, Vol. 35, No. 6, Page 18.
	Business Wire, "DataTrend receives award from AT&T Global Information Solutions", Business Wire, Inc., November 7, 1995, 2 pages.
	Quinn, "Why Wang took the third-party route", Information Access Company, a Thomson Corporation Company, ASAP Reed Publishing USA, Vol. 30, No. 2, Page 30, February 1991.
	Rogers et al., "Going Backwards: Reverse Logistics Trends and Practices", Reverse Logistics Executive Council, 1998 (entire book).
	IBM Systems Journal, Vol. 14, No. 1, 1975, Pages 1-101.
	CollegeTermPapers web page printout, "History of Fed Ex", www.collegetermpaper...rmPapers/Aviation/history_of_fed_ex.html (08/24/2001), 7 pages.
	Rosenbloom, "Midnight Express", Inc., July 2001, 4 pages.
	Sleeper, "FedEx Pushes The Right Buttons to Remain No. 1 In Fast Shipping", Investor's Business Daily, May 25, 2001, 2 pages.
	Brewin et al., "Follow That Package!", Computer World, Vol. 35, No. 12, March 19, 2001, 4 pages.
	Joachim, "FedEx Delivers On CEO's IT Vision", InternetWeek, October 25, 1999, 4 pages.
	Federal Express Information Packet, 56 pages (incl. cover and table of contents).
	Sigafoos et al., "Absolutely Positively Overnight!: The Unofficial Corporate History of Federal Express", St. Luke Press, 1988, Pages 1-22.
	Witt, "How To Master The Art of Returns: Automation Is The Key", Material Handling Engineering, June 1994, Pages 58-60.
	Nintendo Point of Purchase Mail-In Card.
	1994 Nintendo Product Returns Policies and Procedures.
	1995 Nintendo Product Returns Policies and Procedures.
	1996 Nintendo Product Returns Policies and Procedures.
	1992 Nintendo Product Returns Policy.
	Dilger, "The Other Direction", Manufacturing Systems, Vol. 15, No. 10, Pages 12-13 (10/1997)
	"Computer City Moves to Consolidate Returns", Computer Retail Systems, Vol. 6, No. 125, January 22, 1998, 2 pages.
Hw	Dreamcom web page printout, www.dreamcomdirect.com/RMA.htm (05/25/1997)

*Examiner

Date Considered

6/8/07

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

Form PTO-FB-A820 (Also PTO-1449)

INFORMATION DISCLOSURE
CITATION

ATTY. DOCKET NO.

SERIAL NO.

RECEIVED

723-835

09/509,021 JAN 24 2002

APPLICANT

JUNGER

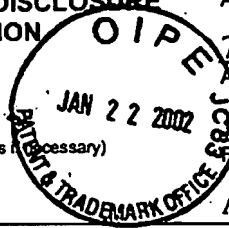
FILING DATE

August 25, 2000

GROUP

2708 3624

(Use several sheets if necessary)



Technology Center 2100

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

DOCUMENT	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

170	Synchronics® User Manual: Point of Sale, Version 6.5, April 1993 (ON 004464-ON 005116)
	Synchronics® User Manual: Inventory Plus, Version 6.5, April 1993 (ON 005117-ON 005892)
	Collins, David Jarrett and Nancy Nasuti Whipple, Using Bar Code: Why It's Taking Over, Second Edition (ON 003696-ON 004031) <i>Dates unknown</i>
	Birnbaum, Henry, General Information Manual: IBM Circulation Control at Brooklyn College Library, 29pp. (ON 001822-ON 001850) <i>Dates unknown</i>
	White, Howard S., Library Technology Reports, March-April 1982, Vol. 18, No. 2, pp. 178-184 (ON 001851-ON 001858)
	Cooper, Michael D., Design of Library Automation Systems, pp. 83-109 (ON 1859-ON 001873) <i>Dates unknown</i>
	Corbin, John, Developing Computer-Based Library Systems, pp. 144-149 (ON 001874-ON 001877) <i>Dates unknown</i>
	DataPhase, Inc. Automated Circulation System, 43 pp. (ON 001878-ON 001904) <i>Dates unknown</i>
	Dranov, Paula, Automated Library Circulation Systems, 1977-78, pp. 24-47 (ON 001905-ON 001929)
	Hoadley, Irene Braden and A. Robert Thorson, An Automated On-Line Circulation System: Evaluation, Development, Use, 1973, 19 pp. (ON 001930-ON 001948)
	Meyer, James, "NOTIS: The System and Its Features", Library Hi Tech, Issue 10, Vol 3, No. 2, 1985, pp. 81-89 (ON 001949-ON 001959)
	Dowlin, Kenneth E., "MAGGIE III: The Prototypical Library System", Library Hi Tech, Issue 16, Vol. 4, No. 4, Winter 1986, pp. 7-15 (ON 001960-ON 001970)
	Matthews, Joseph R., "Graphical User Interfaces GUI in Library Products", Library Technology Reports, Vol. 32, No. 1, January 1996, p. 53 (ON 001972-ON 001976)
	Saffady, William, "Integrated Library Systems for Microcomputers and Mainframes: A Vendor Study", Library Technology Reports, Vol. 30, No. 1, January 1994, p. 5 (ON 001977-ON 002087)
	Saffady, William, "Vendors of Integrated Library Systems for Minicomputers and Mainframes: An Industry Report, part 1", Library Technology Reports, Vol. 33, No. 2, March 1997, p.161 (ON 002088-ON 002096)
	Saffady, William, "Vendors of Integrated Library Systems for Microcomputers and Mainframes: An Industry Report, part 2", Library Technology Reports, Vol. 33, No. 3, May 1997, p. 277 (ON 002097-ON 002138)
	Salton, Gerard, Dynamic Information and Library Processing, pp. 62-69 (ON 002139-ON 002143) <i>Dates unknown</i>
	Grosch, Audrey N., Distributed Computing and the Electronic Library: Micros to Superminis, pp. 78-79 (ON 002144-ON 002146) <i>Dates unknown</i>
	Reynolds, Dennis, Library Automation: Issues and Applications, pp. 42-49 and pp. 146-149 (ON 002147-ON 002153) <i>Dates unknown</i>
	Salmon, Stephen R., Library Automation Systems, p. 239 (ON 002154-ON 002155) <i>Dates unknown</i>
	Synchronics Software Product Information guide, 95 pages <i>Dates unknown</i>
170	
*Examiner	<i>J. O. Miller</i>
	Date Considered 2/6/04

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

INFORMATION DISCLOSED BY	ATTY. DOCKET NO.	SERIAL NO.
CITATION	723-835	09/509,021
	APPLICANT	
	JUNGER	
	FILING DATE	GROUP
	August 25, 2000	2768

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

*Examiner	<i>[Signature]</i>	Date Considered	5/29/07
-----------	--------------------	-----------------	---------

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

INFORMATION DISCLOSURE		ATTY. DOCKET NO.	SERIAL NO.	RECEIVED FEB 27 2002 Technology Center 2100
CITATION	723-835	09/509,021		
APPLICANT				
JUNGER				
FILING DATE		GROUP		
August 25, 2000		2768		

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

OTHER DOCUMENTS (including Author, Title, Date, Pertinent pages, etc.)

H-2	Direct Return 2000, Software Overview, http://www.directreturn.com/software_overview.htm , Copyright © 2000 Pharmacy Software Solutions, Inc.
	Nintendo Point of Purchase Mail-In Card.
	1994 Nintendo Product Returns Policies and Procedures.
	1995 Nintendo Product Returns Policies and Procedures.
	1996 Nintendo Product Returns Policies and Procedures.
	1992 Nintendo Product Returns Policy.
	"Retailing in Cyberspace", Narda News, April 1995, pp. 21-22.
H-3	Deposition of Peter J. Junger, Vol. 1 & 2 (November 8-9, 2001) and Exhibits 1-4 & 8-19.
	Deposition of Philip M. Rogers (November 7, 2001) and Exhibits 1-19.

***Examiner**

Date Considered

6/8/27

Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application.

